THE NEW CONSUMER AGENDA: ONLINE MEETING 22 NOVEMBER 2021

CONSUMER DIALOGUE

15.00-15.05 ● WELCOME BY THE MODERATOR

Roman Czejarek, Journalist

15.05-15.15 ● THE NEW CONSUMER AGENDA

Didier Reynders, Commissioner for Justice, European Commission

15.15-15.25 ● CHALLENGES FOR CONSUMER POLICY IN POLAND

Tomasz Chróstny, President of the Office of Competition and Consumer Protection

15.25-16.20 ● CONSUMER PROTECTION IN DIGITAL WORLD

- **Katarzyna Araczewska**, Deputy Director, Department of Protection of Collective Consumer Interests, Office of Competition and Consumer Protection
- **Kamil Pluskwa-Dąbrowski**, President, Polish Consumer Federation
- **Karol Muż**, Director, European Consumer Centre in Poland
- **Łukasz Mamiński**, Antitrust Compliance Manager, Allegro
- **prof. Joanna Luzak**, University of Exeter
- **Nils Behrndt**, Acting Deputy Director General, Directorate General for Justice and Consumers

16.20-17.15 ● HOW CAN THE CONSUMER BE A KEY PLAYER IN THE GREEN TRANSITION?

- **Maciej Czapliński**, Adviser, Department of Market Analyses, Office of Competition and Consumer Protection
- **Artur Nowak-Gocławski**, President, Grupa ANG S.A. and Nienieodpowiedzialni Foundation
- **Kamila Drzewicka**, Lawyer, ClientEarth, NGO
- **Blanka Chmurzyńska-Brown**, Director General, Polish Union of the Cosmetics Industry, Kosmetyczni.pl
- **dr hab. Jolanta Zrałek**, University of Economics in Katowice
- **Nils Behrndt**, Acting Deputy Director General, Directorate General for Justice and Consumers

17.15-17.30 ● CONCLUSIONS